

# CVMA Rocky Mountain Rabies Tag Program Frequently Asked Questions

# Q: Why order through the CVMA Rocky Mountain Rabies Tag Program?

A: The CVMA Rocky Mountain Rabies Tag Program is a statewide, unified system. Every tag issued is assigned a unique ID number, so there are no duplicate tag numbers between clinics. Each tag is personalized to your clinic and can be engraved with your clinic name, address, and phone number.

CVMA makes it simple and convenient to order, too! We remind you when it's time to order, we show you what you ordered last year, and we happily take your order online when it's convenient for you, or you can call us anytime at 303-318-0447.

## Q: Is every tag issued a unique ID number?

A: Yes, every tag issued within the same year by CVMA is given a unique ID number. Although CVMA cannot guarantee your practice unique ID numbers from year to year, tags are, within a given year, uniquely and sequentially numbered for easy tracking.

For example, one year your clinic may be issued tag numbers 149200 - 149700. The next year, CVMA will adjust the numbering sequence so your practice does not receive the same set of numbers. However, the same numbers may be assigned again several years down the road. To make tracking easier in your practice's system, CVMA recommends using the year issued as part of the ID number. For example, entering 2019-149200 instead of simply 149200.

### Q: Will CVMA keep a record of issued tag ID numbers?

A: CVMA maintains a master list of tag numbers that identifies which clinics were assigned what serial numbers. You are responsible for keeping an accurate log of which numbers you assign to your clients. Remember — someone who finds a lost animal with a personalized rabies tag from your practice may be calling you to locate the owner.

# Q: How many tags should we order, and which type of tags?

A: Here are some questions to ask yourself when putting together your order:

- Does your practice have a three-year rabies vaccination protocol? If so, you need to order a supply of the stainless steel, three-year tags.
- Does your clinic use a one-year, non-adjuvant rabies vaccine? If so, you need a supply of aluminum one-year tags.
- How many puppies and kittens do you vaccinate each year? You'll need one-year tags for them.
- Do you anticipate any changes in your practice next year? If you're adding staff or embarking on a marketing campaign, you may need to order more tags than you did last year.

### Q: When will rabies tag orders be shipped?

A: Once you place your order, your tags will be shipped directly to your clinic via UPS in mid-December. Orders must be placed by **October 1** to guarantee arrival by December 31. Orders placed after October 1 will be subject to late fees and increased per-ream costs.

# Q: Are we responsible for paying a sales and use tax on rabies tags?

A: **Yes**, all rabies tags are subject to a sales and use tax. CVMA will collect Colorado Sales Tax for you, as well as the RTD and Cultural District Tax (when applicable). CVMA also collects Denver Sales Tax for all practices located within Denver. If your practice is outside of Denver, please check with your local jurisdiction for your sales and/or use tax liability on your purchase.

### Q: What if our practice runs out of tags during the year?

A: Great question! We know this can happen to the best of us. CVMA orders a limited quantity of generic, **supplemental tags** each year. These tags are not personalized to you, but simply list the CVMA Rocky Mtn Rabies Tag website and our phone number for tracking purposes. As supplemental tags are sold to clinics, CVMA's confidential database is updated to show which clinic purchased what supplemental tag ID numbers. When someone who has found a lost animal calls the CVMA phone number on the tag, they will be referred to the clinic that issued that tag to locate the animal's owner.

Order forms for supplemental tags can be found on our website, www.colovma.org/tag or you can call the CVMA office at 303-318-0447. Supplemental tags are shipped within three (3) business days of receiving payment on your order.

# Q: Is this the Mile-Hi Rabies Tag Program?

A: The CVMA Rocky Mountain Rabies Tag Program was formerly called the Mile-Hi Rabies Tag program and was managed by the Denver Area Veterinary Medical Society (DAVMS) for over 30 years prior to becoming a chapter of CVMA. Now, we are proud to offer the program statewide!